INTRODUCING CANVAS VLE AT QUEEN'S UNIVERSITY

September AY24/25

TOPICS COVERED

1. What is Canvas

2. How to Login

3. Difference in Terminology

4. Getting started with Canvas

5. Support Resources

6. How to get HELP

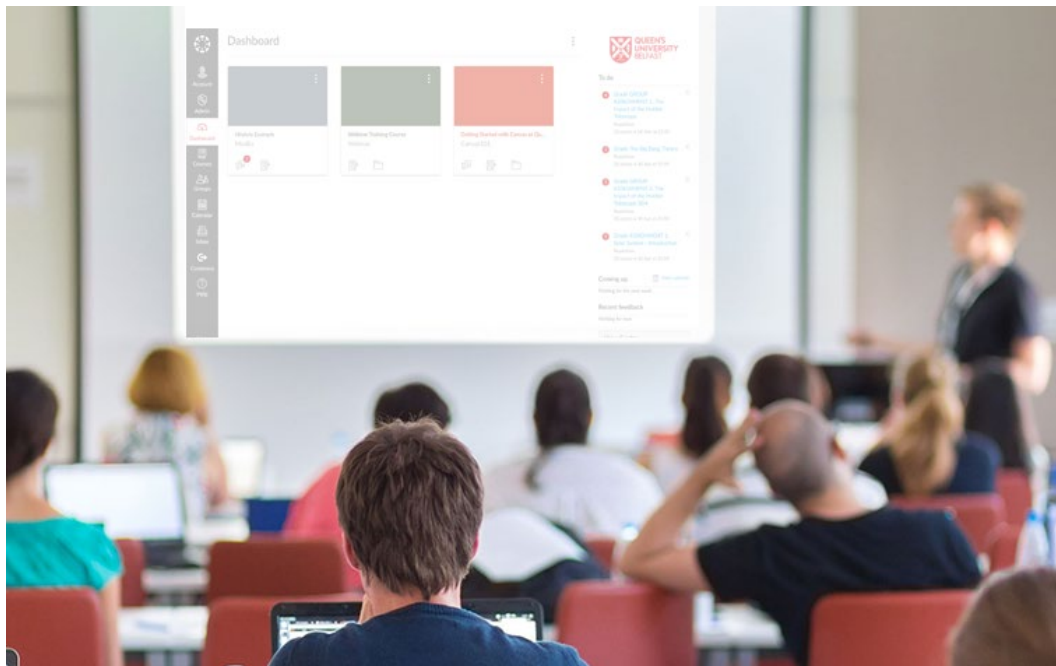7. Your Module in Canvas

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ABOUT

- What is Canvas?

WHAT IS CANVAS?

Canvas is the Virtual Learning Environment (VLE) at Queen's which is used to support teaching and learning across the University. During your time as a student at Queen's, part of your education will be delivered online. As a digital learner, Canvas is largely at the centre of all your learning.

A GUIDED TOUR

View/download video transcript: <u>Video Transcript</u>

ACCESS

- How do I login to Canvas?

DESKTOP ACCESS

Login to Canvas: https://canvas.qub.ac.uk

Other ways to access Canvas:

✓ Quick Links section of Queens Online

✓ Canvas shortcut on all computer lab PCs

✓ Queen's Student website
https://www.qub.ac.uk/student

✓ Queen's DigiHub:
http://go.qub.ac.uk/CanvasForStudents

MOBILE ACCESS

The Canvas Student app is the mobile version of Canvas that helps you stay current with your courses, in class and on the go.

You can download the Canvas Student app for free on Android and iOS devices.

TERMINOLOGY

- What are the main differences in terminology used within Canvas?

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CANVAS TERMINOLOGY

The main difference in terminology used within Canvas is as follows:

➢ A '**Canvas Course**' is equivalent to a **Queen's academic module**

➢ A '**Canvas Module**' is equivalent to a **Queen's unit of study** e.g. week, unit, topic, theme
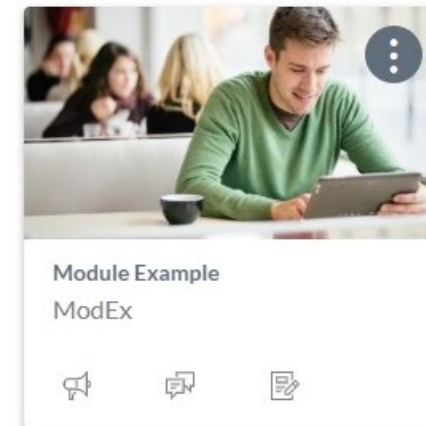

Dashboard

Getting Started with Canvas at Qu...
Canvas101

Groups, Collaborations & Commu...
CED_Workshop2

Module Example
ModEx

Student Canvas Orientation
Student Canvas Orientation

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ORIENTATION

- How do I get started with Canvas?

DASHBOARD

COURSE CARDS

GLOBAL NAVIGATION

SUPPORT

- What training and support resources are available to me?

ONLINE COURSE

The **Canvas Student Orientation Course** provides key information to help you get started with Canvas. (Accessed via the Help button in Canvas.)

Familiarise yourself with the Key Topics in the online course before you begin to use Canvas. Information on the Student App is also contained in the course.

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CANVAS BLOG

The **Queen's DigiHub** contains a dedicated student section, states where to get help with various digital platforms and provides key guidance for students at Queen's. (Accessed via the Help button in Canvas.)

Queen's DigiHub:
http://go.qub.ac.uk/CanvasForStudents

CANVAS COMMUNITY

The Canvas Community website offers you a wide range of comprehensive online student guides and resources! (Accessed via the Help button in Canvas.)

Search the Student Canvas Guides to find answers to common questions.

✓ http://go.qub.ac.uk/CanvasCommunity

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CANVAS GUIDES

INSTRUCTOR GUIDE

STUDENT GUIDE

ADMIN GUIDE
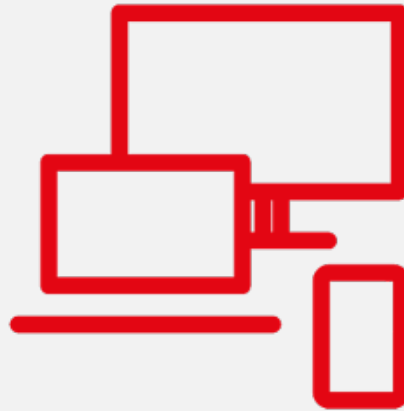
OBSERVER GUIDE

VIDEO GUIDE

HELP

- How can I get help if I need it?

24X7X365

You can access Canvas Tier 1 support any time of the day or night, any day of the year.

TECHNICAL SUPPORT

The Team provide technical support to resolve any issues you may experience

JUST IN TIME TRAINING

They also provide guidance and advice on how Canvas can be used

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ACCESSING SUPPORT

📞 **PHONE**

💬 **LIVE CHAT**

🌐 **ONLINE**

Help

Canvas Online Course (Students)
Student Orientation Course

Digital Learning @ Queen's Blog
Key Guidance, FAQs, Training and Support info

Canvas Community
Find answers, share ideas and join groups!

Submit a Support Ticket
Canvas Support available 24/7

Live Chat with Canvas Support (Students)
Live Chat available 24/7

Phone Canvas Support (Students)
+44-(0)-80-0060-8548 available 24/7

Ask your instructors a question
Questions are submitted to your instructors

Accessibility Statement for Canvas
Explains how Canvas fulfils key accessibility guidelines

Account

Dashboard

Courses

Groups

Calendar

Inbox

History

? Help

ACCESSING SUPPORT EMAIL

EMAIL: support@instructure.com

Outside of the Help menu in Canvas, you can contact Canvas Support via your Queen's Email address.